



2022

Annual Report



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SVCU Staff



BOARD OF DIRECTORS

Democratic Member Control



Ken Treasure
President



David Dayson
1st Vice-President



Glen McKenzie
2nd Vice-President



Ferlin Abrahamson
Director



Lorna Bell
Director



Jaymie Klekta
Director



Barb Lewis
Director



Cam Mateika
Director



Rosann Wowchuk
Director



CRAIG ZAMZOW, CEO & KEN TREASURE, PRESIDENT

Message to Members

After two years of unprecedented impact to our day-to-day lives, 2022 brought a new set of challenges for our members due to rapid increases in interest rates and inflation. The resulting instability and depressed capital markets impacted members as well.

When facing challenges that might feel overwhelming at times, maintaining a long-term focus for Board and management is important.

In October, our Board and senior management team held a facilitated strategic planning weekend, emerging with a refreshed strategy, new operating targets, and a 10-year capital plan to guide us forward. The combination of our operating successes, community support, and valued local governance provides a clear path ahead as an autonomous credit union.

Our members continue to evolve and increase their use of our mobile banking app as transactions continue to move to self-serve. However, our branches remain key hubs in our communities as we continue to focus more on advice-based relationships.

Participation in our annual Member Advisory Group (MAG) survey almost doubled in 2022 and the feedback was overwhelmingly positive. We had 36 different MAG members single out employees for exceptional service experiences.

On the human resources front, most local employers are experiencing challenges in recruiting and retaining employees. We are not immune to this trend. SVCU continues to promote individual personal development plans for all employees as this provides the primary pipeline for our emerging future leaders. Our Board proactively approved a one-time payment in 2022 to employees acknowledging the impact rapid inflation has had on families. The 2022 Manitoba Credit Union Employment Survey reported that SVCU's employee turnover rate was just over half the Manitoba average, providing confidence in the culture developed at SVCU.

In respect to our financials, 2022 was a very good year for your credit union, even though member deposits declined by \$7 Million (or 2%). After asking for more of our members' loan business at last year's AGM, you came through once again bringing considerable borrowing business from other lenders. Our loan portfolio grew by \$30 Million (or 14%) which was a key focus for SVCU in 2022. Net income increased to \$2.3 Million (an increase of 45%) from \$1.6 Million in 2021. SVCU also paid out nearly \$350,000 in cash from previously allocated patronage dividends. Our wealth management department, which attracted over \$4 Million in net sales, and our two insurance agencies also provided significant contributions to our success.

Financial success allows SVCU to make more impact on the people and communities around us. We also believe that making a difference is much more than writing donation cheques. Volunteerism and leadership in our communities, from our team of nearly fifty employees, continues to be actively promoted and supported across our organization. We will strive to continue to strengthen our communities.

Our employees, and the member service they provide, continues to be our most valuable asset and member surveys confirm that. SVCU is here to provide the financial products and advice members need; from people in our communities, that you know and trust.

We are honoured to be your choice for financial services and look forward to *"Building A Better Future With You"* in 2023.



ANNUAL BEEF ON A BUN

Concern for Community

With tremendous support from our community, SVCU had a record setting day at our Annual Beef on a Bun. Breaking last year's record, with 700 meals served, SVCU raised \$7,000 at this year's event!

These funds were then split between two very important community projects; Swan Valley Health Facilities Foundation in support of the CT Scanner and CMHA's Enhanced Community Mobilization Program, Meet Off Main. In addition, SVCU proudly handed out free meals to 168 Prairie Mountain Health employees, in thanks for all that they do for our community.



“MY COMMUNITY MATTERS”

2022 Grants, \$10,000



**Benito Seniors
Drop-In Centre
Roof Replacement
\$2,000**

**Benito & District Rec Centre
Coil Condenser Replacement
\$3,000**

**SR Junior Curling Club
Cargill High Performance
Training Camp
\$2,000**



INTERNATIONAL CREDIT UNION DAY

Empowering Your Financial Future

This year's theme for International Credit Union Day was "Empower your financial future with a Credit Union". SVCU took this theme to our members and asked them to share how their relationship with us has empowered them financially. The responses we received reaffirmed how relevant our Credit Union principles and values are as we continue to "Build a better future with you". Thank you, to over 200 members that shared their financial story with us.

International Credit Union Day
October 20th, 2022
Celebrate with SVCU all week long!

EMPOWER
YOUR FINANCIAL FUTURE
WITH A CREDIT UNION™

MSR: Holly

SHARE YOUR STORY!

Whether it's a positive service experience with one of SVCU's employees, recognition for one of our financial products or love for SVCU's commitment to our community, we want to hear from you!

Member Name: Helen Antonick

My Story: The credit union was very helpful to me when my husband passed away. They supported me to carry on with my Service Station Business and Farming Operation. I am very thankful.

I give permission for SVCU to share this story on our digital platforms and in print.

6

View more comments



Amanda Watts

From my daughter's trust account when she was born prematurely, my first vehicle, my first house, to my children's first bank accounts...the Swan Valley Credit Union (SVCU) has been there for my family!

Like Reply Hide 22w



Swan Valley Credit Union (SVCU)

Amanda Watts it means a lot to us to hear that, thank you so much for sharing. We look forward to continuing to support you and your family in all your financial needs. I have entered your name in our draw!



International Credit Union Day
October 20th, 2022
Celebrate with SVCU all week long!

SHARE YOUR STORY!

Whether it's a positive service experience with one of SVCU's employees, recognition for one of our financial products or love for SVCU's commitment to our community, we want to hear from you!

Member Name: Crystal Clelland
My Story: I love that the SVCU takes the time to host school classes on field trips! The children learn so much about the different parts of a bank. Just another way SVCU is committed to our community & invested in our futures!

I give permission for SVCU to share this story on our digital platforms and in print.



International Credit Union Day
October 20th, 2022
Celebrate with SVCU all week long!

MSR: Kendall

SHARE YOUR STORY!

Whether it's a positive service experience with one of SVCU's employees, recognition for one of our financial products or love for SVCU's commitment to our community, we want to hear from you!

Member Name: Patty Gattinger
My Story: I like how the Credit Union has such a strong commitment to the community. They are always willing to support/donate to any organization event or fundraiser that is happening in the community.

I give permission for SVCU to share this story on our digital platforms and in print.



International Credit Union Day
October 20th, 2022
Celebrate with SVCU all week long!

MSR: SKY

SHARE YOUR STORY!

Whether it's a positive service experience with one of SVCU's employees, recognition for one of our financial products or love for SVCU's commitment to our community, we want to hear from you!

Member Name: Sally Church
msallychurch
My Story: Credit Union staff go above and beyond to help members. we are treated with respect & respect and made to feel at home.

I give permission for SVCU to share this story on our digital platforms and in print.

SHARE YOUR STORY!

Member Name: Lorve Hoerness
My Story: The credit union helped me start farming have been with them for forty years

I give permission for SVCU to share this story on our digital platforms and in print.

SHARE YOUR STORY!

Whether it's a positive service experience with one of SVCU's employees, recognition for one of our financial products or love for SVCU's commitment to our community, we want to hear from you!

Member Name: DONALD COUTTS
My Story: Being part of an aging population sharing our credit history and their great staff gives us the independence we need to manage our finances in our hometown.

D R Coutts
 I give permission for SVCU to share this story on our digital platforms and in print.

IN OUR COMMUNITY

"Building a better future with you"



Swan River Junior Curling
Donation: Equipment Bags



SV Snowmobile Association
Sponsorship: Annual
Vintage Snowmobile Ride



Minitonas 4H Beef Club
Sponsorship:
Annual Beef Show & Sale



SVCU 2022 AGM
Draw Winner:
Bernice Gordon
\$100 Madoco's G.C.



Meals on Wheels
Volunteers:
Ryan Hofford & Blaine Campbell



Northwest Round Up & Exhibition Parade
SVCU's 1953 GMC Truck



Rangers AAA U15 Hockey Sponsorship



Take your kid / nephew to work day!



Job & Training Fair ECFC

SVCU Stamps Shoot-To-Win & Hockey Trivia



Member Advisory Group Draw Winner:
Jennifer Allan-Fuchs
\$100 G.C. for Timberland



Benito Festival of Trees
North-West Regional Library



Swan Valley Credit Union Limited
Summary Consolidated Financial Statements
For the year ended December 31, 2022

Management's Responsibility

To the Members of Swan Valley Credit Union Limited:

Management is responsible for the preparation and presentation of the accompanying consolidated financial statements, including responsibility for significant accounting judgments and estimates in accordance with International Financial Reporting Standards and ensuring that all information in the annual report is consistent with the statements. This responsibility includes selecting appropriate accounting principles and methods, and making decisions affecting the measurement of transactions in which objective judgment is required.

In discharging its responsibilities for the integrity and fairness of the consolidated financial statements, management designs and maintains the necessary accounting systems and related internal controls to provide reasonable assurance that transactions are authorized, assets are safeguarded and financial records are properly maintained to provide reliable information for the preparation of consolidated financial statements.

The Board of Directors is composed entirely of Directors who are neither management nor employees of the Credit Union. The Board is responsible for overseeing management in the performance of its financial reporting responsibilities, and for approving the financial information included in the annual report. The Board fulfils these responsibilities by reviewing the financial information prepared by management and discussing relevant matters with management and external auditors. The Board is also responsible for recommending the appointment of the Credit Union's external auditors.

MNP LLP, an independent firm of Chartered Professional Accountants, is appointed by the members to audit the consolidated financial statements and report directly to them; their report follows. The external auditors have full and free access to, and meet periodically and separately with, both the Board and management to discuss their audit findings.

March 28, 2023



Chief Financial Officer



Chief Executive Officer

Report of the Independent Auditor on the Summary Consolidated Financial Statements

To the Members of Swan Valley Credit Union Limited:

Opinion

The summary consolidated financial statements, which comprise the summary consolidated statement of financial position as at December 31, 2022, and the summary consolidated income statement, summary consolidated statements of changes in members' equity and cash flows for the year then ended, are derived from the audited consolidated financial statements of Swan Valley Credit Union Limited (the "Credit Union") for the year ended December 31, 2022.

In our opinion, the accompanying summary consolidated financial statements are a fair summary of the audited consolidated financial statements of Swan Valley Credit Union Limited for the year ended December 31, 2022.

Summary Consolidated Financial Statements

The summary consolidated financial statements do not contain all the disclosures required by International Financial Reporting Standards. Reading the summary consolidated financial statements and the auditor's report thereon, therefore, is not a substitute for reading the audited consolidated financial statements and the auditor's report thereon.

The Audited Consolidated Financial Statements and Our Report Thereon

We expressed an unmodified audit opinion on the audited consolidated financial statements in our report dated March 28, 2023.

Management's Responsibility for the Summary Consolidated Financial Statements

Management is responsible for the preparation of the summary consolidated financial statements in accordance with International Financial Reporting Standards.

Auditor's Responsibility

Our responsibility is to express an opinion on whether the summary consolidated financial statements are a fair summary of the audited consolidated financial statements based on our procedures, which were conducted in accordance with Canadian Auditing Standards (CAS) 810, Engagements to Report on Summary Financial Statements.

Brandon, Manitoba

March 28, 2023

The logo for MNP LLP, featuring the letters 'MNP' in a large, bold, white, handwritten-style font, followed by 'LLP' in a smaller, white, sans-serif font.

Chartered Professional Accountants

Swan Valley Credit Union Limited
Summary Consolidated Statement of Financial Position
As at December 31, 2022

	2022	2021
Assets		
Cash and cash equivalents	2,748,880	39,474,827
Accounts receivable	805,649	757,186
Investments and accrued interest	77,681,530	75,907,618
Members' loans receivable and accrued interest	246,941,210	216,786,869
Income taxes recoverable	39,130	-
Prepaid and other assets	163,425	161,580
Property and equipment	6,349,121	6,655,260
Goodwill	1,739,082	1,739,082
Deferred tax	140,000	-
	336,608,027	341,482,422
Liabilities		
Member deposits and accrued interest	310,861,400	317,900,396
Income taxes payable	106,623	285,942
Accounts payable	1,609,963	1,243,936
Deferred tax	-	7,000
	312,577,986	319,437,274
Members' equity		
Member shares	2,266,846	2,613,109
Retained earnings	21,763,195	19,432,039
	24,030,041	22,045,148
	336,608,027	341,482,422

Approved on behalf of the Board



 Director



 Director

Swan Valley Credit Union Limited
Summary Consolidated Income Statement
For the year ended December 31, 2022

	2022	2021
Interest income		
Member loans	8,149,956	7,352,481
Investments	3,294,431	1,519,997
	11,444,387	8,872,478
Interest expense		
Member deposits	3,657,798	2,982,428
Borrowing	809	-
	3,658,607	2,982,428
Net interest income	7,785,780	5,890,050
Operating expenses		
Administration	1,763,453	1,530,902
Amortization and impairment	361,383	347,705
Member security	288,837	281,615
Occupancy	428,672	367,721
Organizational	221,384	155,912
Personnel	3,950,775	3,422,665
	7,014,504	6,106,520
Net operating expenses	771,276	(216,470)
Other income	2,926,917	2,878,281
Income before provision for impaired loans and income taxes	3,698,193	2,661,811
Provision for impaired loans	815,467	461,651
Income before income taxes	2,882,726	2,200,160
Provision for income taxes		
Current	696,940	630,804
Deferred	(147,000)	(33,000)
	549,940	597,804
Net income	2,332,786	1,602,356

Swan Valley Credit Union Limited
Consolidated Statement of Changes in Members' Equity
For the year ended December 31, 2022

	<i>Member shares</i>	<i>Retained earnings</i>	<i>Total equity</i>
Balance December 31, 2020	3,006,009	17,830,713	20,836,722
Net income	-	1,602,356	1,602,356
Issuance of member shares	425	-	425
Redemption of member shares	(393,325)	-	(393,325)
Dividend on preference shares, net of tax recovery	-	(1,030)	(1,030)
Balance December 31, 2021	2,613,109	19,432,039	22,045,148
Net income	-	2,332,786	2,332,786
Issuance of member shares	2,300	-	2,300
Redemption of member shares	(348,563)	-	(348,563)
Dividend on preference shares, net of tax recovery	-	(1,630)	(1,630)
Balance December 31, 2022	2,266,846	21,763,195	24,030,041

Swan Valley Credit Union Limited
Summary Consolidated Statement of Cash Flows
For the year ended December 31, 2022

	2022	2021
Cash provided by (used for) the following activities		
Operating activities		
Interest received from member loans	7,972,980	7,328,555
Interest and dividends received from investments	2,747,758	1,530,068
Other income received	2,878,454	4,414,087
Cash paid to suppliers and employees	(6,288,939)	(6,124,730)
Interest paid on deposits	(3,540,424)	(3,328,296)
Income taxes paid	(917,019)	(341,564)
	2,852,810	3,478,120
Financing activities		
Net change in member deposits	(7,157,179)	24,650,563
Issuance of member shares	2,300	425
Redemption of member shares	(348,563)	(393,325)
	(7,503,442)	24,257,663
Investing activities		
Net change in members' loans receivable	(30,792,832)	(9,030,875)
Purchases of investments	(1,227,239)	(23,697,832)
Purchases of property and equipment	(55,224)	(156,078)
	(32,075,315)	(32,884,785)
Decrease in cash and cash equivalents	(36,725,947)	(5,149,002)
Cash and cash equivalents, beginning of year	39,474,827	44,623,829
Cash and cash equivalents, end of year	2,748,880	39,474,827

1. Basis of the summary consolidated financial statements

Management has prepared the summary consolidated financial statements from the Credit Union's December 31, 2022 audited consolidated financial statements which can be obtained at the Credit Union. The detailed notes included in the audited consolidated financial statements are not included in these summary consolidated financial statements.

2. Statement of compliance

The Credit Union is in compliance with the capital and liquidity reserve requirements at December 31, 2022 established by the Standards of Sound Business Practice Regulation to The Credit Unions and Caisses Populaires Act of Manitoba. Readers of the summary consolidated financial statements are advised that in order to appropriately interpret the Credit Union's capital and liquidity, the reader must refer to the audited consolidated financial statements and notes for the year ended December 31, 2022, which contain the information detailing the calculation.

CHERYL SHERRER

30 Years of Service

I started with Swan Valley Credit Union in November of 1992. After successfully interviewing for the role of Loan Clerk by Art Bourgeault and Terry Chaykoski, I left my first job of 15 years and moved to Swan River.

In addition to Loan Clerk, I started training as back up receptionist. While training in this position I got to know the staff and the workings of a financial institution. I later moved over to the Loans Department where I would remain for the rest of my time here. Throughout my career I have taken in all I could learn about every aspect of the lending process. I obtained my Accreditation as a Consumer & Residential Mortgage Lender and a Commercial Lending Administrator. In 2018 I moved into my current position as Credit Administration Supervisor.

I love what I do and work hard to keep the Lending Services Administration department operating smoothly. I have seen many changes over the last three decades including three different banking systems, transitioning from doing my daily work on a typewriter to all the technology that we now possess. It has been quite the ride although challenging at times.

My favorite part of the job is and always has been the people. I always enjoy visiting and interacting with our members. Their stories are always interesting and I have truly learned a lot about the Valley from them.

The past 30 years has gone by in a blink of an eye and I am truly grateful for every one of them.



THANK YOU MEMBERS,

for choosing us.





BAILEY, Nicole - Account Manager
BARKER, Melissa - Account Manager
BLOCK, Andrea - Credit Administration Officer
BOROWSKI, Kelsie - Compliance Officer/MSR
BRADLEY, Candice - Manager, Human Resources & Compliance
BRANCONNIER, Gayle - Administration Supervisor
BRELINSKI, Yvonne - Member Services Advisor
CAMPBELL, Blaine - Chief Lending Officer
CHEZ, Stephanie - Member Services Representative
CLARKSON, Kendall - Member Services Representative
COMEAU-WARD, Denise - Credit Administration Officer
DANYLUK, Teresa - Administration Clerk
DAVIS, Nathan - Systems Officer
DOVERSPIKE, Michele - Reception/Administration Clerk
FROESE, Pam - Exec. Assistant/Credit Admin Officer
HOFFORD, Ryan - Manager, Technology
HUMPHREYS, Jeanine - Member Services Representative
JENNISON, Roselyn - Investment Specialist
KNOWLES, Kimberley - Senior Member Services Rep.
KRUK-LYLYK, Carrie - Chief Financial Officer
KUSHNIRYK, Holly - Member Services Representative
LASUIK, Kira - Administration Clerk
LUKEY, Rhonda - Accountant
MORDEN, Pat - Account Manager
MULLIN, Jackie - Manager, Personal Financial Services
MULLIN, Stacey - Financial Services Officer
PARSONS, Lynda - Marketing Manager
PINDER, Sky - Member Services Representative
SASOTA, Angelika - Member Services Representative
SCHNEIDER, Roxanne - Chief Operations Officer

SCHURE, Karen - Administration Clerk
SCHURE, Shelley - Member Services Representative
SHERRER, Cheryl - Credit Administration Supervisor
SOLLIS, Melissa - Financial Services Officer
STEWART, Ashley - Call Centre Associate
TANNER, Stephen - Chief Information Officer
WARBURTON, Cherisse - Member Services Representative
WILLIAMSON, Deana - Manager, Member Services
YOUNG, Kylie - Investment Specialist
ZAMZOW, Craig - Chief Executive Officer



swan valley **INSURANCE GROUP**

"Insuring your Peace of Mind"

HART, Janel - Insurance Sales Associate
MUNRO, Kim - Insurance Sales Associate
SAWCHUK, Sheila - Manager, Insurance
STOROSCHUK, Miranda - Insurance Sales Associate
TAIT, Donna - Assistant Manager, Insurance

RgFast Insurance

The Pas, MB

ASHAM, Lisa - Office Manager
HUCULAK, Kerri - Insurance Sales Associate
LECAPPELAIN, Michele - Insurance Sales Associate
SNYDER, Jonie - Insurance Sales Associate



DEPOSIT GUARANTEE CORPORATION OF MANITOBA

390-200 Graham Avenue - Winnipeg, Manitoba R3C 4L5 - Tel. (204) 942.8480 - Toll-Free: (800) 697.4447

<https://dgcm.ca>

How are my deposits protected?

DGCM ensures that credit unions and the caisse operate under sound business practices and maintain quality assets, thereby minimizing the risk of loss. Legislation requires credit unions and the caisse to maintain minimum levels of capital and liquidity. DGCM maintains a fund to guarantee deposits. Credit unions and the caisse pay a quarterly assessment to maintain the Guarantee Fund at an acceptable level.

Are deposits in Manitoba credit unions and the caisse 100% guaranteed?

Yes. DGCM guarantees the repayment of all deposits with Manitoba credit unions and the caisse, including accrued interest to the date of payout. It is not affected by a credit union or caisse changing its name, amalgamating, or entering into similar types of arrangements.

Is this guarantee the same as the banks' \$100,000 insurance?

No. This guarantee is provided by DGCM and only applies to Manitoba credit unions and the caisse. Deposits placed with federally regulated financial institutions are insured by the Canada Deposit Insurance Corporation (CDIC). Please contact CDIC for information on their insurance coverage at www.cdic.ca.

Are my deposits guaranteed if I reside outside of Manitoba?

Yes. All deposits with Manitoba credit unions and the caisse are covered by DGCM, regardless of where the depositor resides.

Is DGCM part of the Manitoba Government?

DGCM is a Government Agency, established under The Manitoba Credit Unions and Caisses Populaires Act. A Board of Directors, appointed by the Lieutenant Governor in Council of Manitoba, oversees DGCM.

What is not covered by the guarantee?

The guarantee does not cover non-deposit instruments, examples of which include common shares, surplus shares, preferred shares, mutual funds, and self-administered RRSPs that are not deposits (e.g. equity shares, mutual funds).

Does the Government of Manitoba also cover deposits?

No. There is no legislated requirement for the Manitoba government to guarantee deposits.

How will I get my money if a credit union or the caisse fails?

In the unlikely event of a credit union or caisse failure, depositors will not be required to file a claim. They will be contacted at their last known address to confirm the deposit and will be advised of the payment details and date.



Main Branch Swan River

913 Main Street East - Swan River, Manitoba - Tel. 204.734.7828

Benito Branch

103 Main Street - Benito, Manitoba - Tel. 204.539.2400

Minitonas Agency

**Minitonas Community Store, 267, 2nd Avenue - Minitonas, Manitoba
Tel. 204.525.2623**

www.svcu.mb.ca

