



**Minutes of the Annual Meeting of the Swan Valley Credit Union Limited
Held at Veteran's Hall in Swan River, Manitoba
April 15, 2024**

Call to Order - President K. Treasure called the meeting to order at 7:00PM. He welcomed everyone, encouraged them to take part in the meeting, and reviewed a few procedural items intended to assist the meeting to proceed in an orderly manner.

Proof of Due Calling & Quorum - Proof of due calling of the meeting was provided by the Corporate Secretary C. Zamzow. He also reported that the Credit Union's Charter By-laws provided that a quorum for the transaction of business at any meeting of members was 25 members. He reported 118 members, and 15 guests were registered and in attendance so quorum was present.

R. Hofford and B. Cotton: that the Corporate Secretary's report advising that this meeting was duly called is accepted, that a quorum is present, and that the business of the meeting proceeds.

CARRIED

K. Treasure introduced guests and the head table.

Agenda – E. Archambault and D. Gosselin: that the agenda for this meeting be adopted as circulated subject to minor changes if necessary, during the meeting at the discretion of the Chair.

CARRIED

Minutes – J. Humphreys and N. Davis: that the minutes of the last annual meeting held April 17, 2023, be adopted as circulated.

CARRIED

Directors' Report – President K. Treasure referred members to the Annual Report provided to members at registration and that is also available on our website. He outlined management and board's responsibilities, as well as those of the audit committee. He discussed the updated mission and vision statement of the credit union.

K. Treasure announced that SVCU would be paying out \$500,000 in cash from previously allocated patronage dividends in 2024.

He thanked members for their patronage as well as staff, management, and directors for continuing to provide excellent service to our members.

CEO Report – CEO C. Zamzow provided a detailed review and summary of the balance sheet and income statement, while highlighting growth, capital, and earnings in 2023. Line charts were provided to outline the trends for assets, loans, capital, mutual fund portfolio, and

earnings including comparisons to Manitoba Credit Union system averages. He covered major expense categories and noted that expenses were reduced in 2023 despite inflation, but reminded members that employees received a one-time inflation payment late in 2022.

He advised the provision for impaired loans was increased by \$1.2 million with one large commercial account accounting for 85% of the total. SVCU management and board expect to exit this situation around mid-year 2024.

C. Zamzow also explained the significant income tax payable of \$1.2 million and that part of this is related to a tax deferral being utilized in 2023 that will be capitalized on in 2024.

He advised there are plenty of positives to both celebrate and be proud of in 2023. Management and board are also very mindful the Canadian banking landscape continues to evolve. There will be challenges and opportunities as we navigate areas such as key technology partnerships, increasing payment costs, continuing system consolidation, Open Banking, and increased use of artificial intelligence.

He outlined how we're sharing our success with members. The \$500,000 patronage dividend cash payment will equate to 50% of the remaining balance of members' "2007 Patronage Shares" accounts and will be paid before the end of June. We doubled our "My Community Matters" Grants from \$10,000 to \$20,000. He also highlighted the 40 farm visits by staff with "Made In Manitoba" gift baskets as seeding wrapped up last spring.

Craig provided a summary of some key member service metrics from SVCU's mid-year Member Advisory Group survey.

In closing, he thanked the members, directors, and employees, taking a moment to acknowledge retiring director Rosann Wowchuk. He also provided an acknowledgement and thank you (and slideshow) celebrating current employee milestones for Gayle Branconnier (40 years) and Yvonne Brelinski (50 years).

Member J. Sandborn asked for clarity about the items that would be included in the Accounts Payable category. CFO Carrie Kruk-Lylyk advised that a major component would be paid insurance premiums for loans amortized for up to 7 years. The revenue stream attributed to future years isn't included in the financial statements until "earned".

Member J. Sandborn requested that SVCU provide the full financial statements further in advance of the annual meeting to provide time for a more thorough review. CEO Craig Zamzow advised they are available on our website and noted we can strive to make them available further in advance of the AGM in future years.

J. Sandborn and L. Spicer: that the financial statements, and CEO's report for the year ended December 31, 2023, be accepted as presented.

CARRIED

My Community Matters Grants – K. Treasure announced the four successful applicants (Benito & District Recreation Centre, North Mountain Riders, R.M. of Mountain – Birch River Swimming Pool, and Swan River Senior Citizens Centre) in the amount of \$5,000 each. A group representative for each stepped to the podium to share how these funds will be utilized. L. Parsons took photos of all recipients. K. Treasure thanked the volunteers for helping to make the Swan Valley a little better place to live.

Resolution from the Board:

External Auditor – R. Wowchuk and L. Henkelman: that the recommendation of the Board of Directors to retain the firm of MNP as the credit union's auditors for the 2024 fiscal year be accepted.

CARRIED

Director Service Awards: K. Treasure acknowledged directors for their service as follows – Ferlin Abrahamson – 12 years, Cam Mateika – 3 years, Rosann Wowchuk 4+ years.

Returning Officer's Report – Returning Officer J. Klekta explained the director election process. The directors whose terms expired this year were: Ferlin Abrahamson, Cam Mateika, and Rosann Wowchuk. Nomination papers were duly filed by Ferlin Abrahamson, Cam Mateika, and Cynthia Miles. They were elected by acclamation for three-year terms.

K. Borowski and T. Froese: that the report of the Returning Officer be accepted as presented.

CARRIED

Appointment of Scrutineers for the Coming Year – S. Alford and G. Branconnier: that Melodie Hunt, Barb Lewis, and Nancy Morden be appointed scrutineers for the upcoming year.

CARRIED

Questions

K. Treasure opened the floor for any questions from the membership. There were none.

Adjournment – J. Mullin and T. Tanner: that the meeting be adjourned at 8:00 p.m.

CARRIED



Ken Treasure, President



Craig Zamzow, CEO & Corporate Secretary